

Rules

FOR GROWN UPS



We want your children to enjoy the freedom of West Lodge Farm. All of our play areas are designed to provide a stimulating and challenging environment which may involve some risk taking.

Please follow our play rules, if you are unsure please ask a member of staff.

- ✓ The recommended minimum age for each piece of play equipment varies, therefore before your child enters the play areas, we kindly ask that you check the play areas – it is up to the responsible adult to decide whether a piece of equipment is suitable for an individual child and supervise children in all areas, at all times.
- ✓ All children must be accompanied by a responsible adult (18+). West Lodge Farm does not accept responsibility for the supervision of children. One adult can be responsible for a maximum of 5 children - supervision ratios are entirely the decision of the responsible adult.
- ✓ We are a family friendly attraction so no smoking/vaping is allowed anywhere on site.
- ✓ Very well behaved dogs on leads are welcome on our walks and in the Rickyard restaurant. Only registered guide/assistance dogs are allowed into the play areas.
- ✓ For security, all people entering West Lodge Farm must have their wristband visible.
- ✓ Children should remove their shoes before using the play equipment in the Adventure Barn.
- ✓ Anyone who is unwell should not enter the play area.
- ✓ Children should wear socks, long sleeved trousers and long sleeved shirts. This will prevent risk of slide burns. Jeans are permitted as long as they do not have studs on the back pocket as these will damage the slides. Clothes with ropes/ties and cords should not be worn in the play areas.

PLEASE SEE OVER...

- ✓ Children should leave badges, jewellery and other objects with a responsible adult. Glasses should only be worn if they have shatter proof lenses.
- ✓ Please do not play in front of slide exits or climb up the slides – use the play equipment correctly.
- ✓ No food, drink or chewing gum should be taken onto any play areas.
- ✓ Please report any accidents or spillages to a member of the team to ensure that we can help.
- ✓ Nappy changing and potty use should be conducted in the baby changing area where nappy bins are provided.
- ✓ Only food purchased at West Lodge Farm may be consumed in our restaurant areas. You may take picnics outside to one of the designated picnic areas, please note glassware is only permitted inside the restaurants. No Glassware is allowed outside.
- ✓ We are an environmentally kind centre so please put your litter in the bins provided.
- ✓ Any guests failing to adhere to our Play Policy will be asked to leave the premises. We will not tolerate abusive or threatening behaviour towards our team or other guests.
- ✓ For your safety and security CCTV monitoring is in operation throughout the site.
- ✓ Our play areas have been inspected and risk assessed by various experts and undergo a regular maintenance programme. Should you need to report anything relating to our play areas please inform a member of staff.
- ✓ At West Lodge Farm Park, all children must be accompanied by an adult and adults must be accompanied by at least one child too!

The West Lodge Team will ensure your children are having a great time, but they are not a replacement for parental supervision. Every consideration has been given for the safety of children using West Lodge Farm and all of its play areas, but we cannot be held responsible for accidents which occur as a result of playing on the equipment, lack of supervision or misuse.

It is not practical to list all conditions of entry, if in doubt please ask a member of staff. All management decisions are final and non-negotiable.

Thank you